



REDEEMER CENTER FOR LIFE (RCFL)

Position Description: Barista, Venture North Bike and Coffee Shop

Reports to: Chief Youth Development Officer

Supervisees: Interns

Salary: \$15.00 per hour

RCFL is a nonprofit organization founded in 1998 to address the needs of the Harrison Neighborhood in North Minneapolis. We work alongside the community, focusing on programs that support youth, provide affordable housing, and stimulate economic development. Venture North, the only bike shop in North Minneapolis, is part of the RCFL umbrella and with its mobile bike shop trailer, provides service to many underserved areas of Minneapolis.

RCFL staff supports the Black Lives Matter Movement, works to eliminate systemic racism and strives for social justice for all disadvantaged individuals. Staff embrace the RCFL mission statement “to act as an agent of hope and transformation to preserve a vibrant community in the Harrison neighborhood and broader North Minneapolis”.

The Position

The barista position will provide quality service for every customer that walks through the Venture North Bike and Coffee shop. This role will provide store growth through internship program leadership, coffee sales and service of various coffee shop products within the store.

Barista Responsibilities:

- Greet every customer with a smile that enters our shop.
- Operate cash registers efficiently.
- Prepare, sell and serve a variety of espresso coffee drinks (hot and cold beverages) for customers in 3 minutes time by following prescribed recipes and techniques for beverages.
- Have a basic knowledge of our products at Venture North and have the ability to answer customers questions and articulate all of the products that are displayed on our menu board.
- Maintain the upkeep of the overall store by
 - Stocking items (cups, lids, napkins, etc.)
 - Consistently wiping down tables when customers leave
 - Sweeping and mopping the floor
 - Cleaning the bathrooms
 - Overseeing and maintain a Fresh brewed coffee (Regular/Decaf)
 - Adjusting products according to the date
 - Arranging deli and pastry section

- Maintain a safe and healthy work environment by following organization standards and sanitation regulations.
- Attendi monthly staff meetings.
- All other duties as assigned.
- Executing the vision and mission of Venture North while having fun!!!

Barista Qualifications / Skills:

- Listening
- Verbal communication
- Customer focus
- Customer service
- Basic safety
- People skills
- Action oriented
- Organization
- Selling to customer needs
- Attendance
- Client relationships

Education, Experience, and Licensing Requirements:

- High school diploma, GED, or equivalent preferred
- Barista expered preferred
- Familiarity with cashier
- Friendly greeting each phone call and taking notes if necessary and corresponding appropriately

Activity:

- Must be able to sit, stand, bend at the waist, climb, stoop, kneel, crouch, reach, walk, push/pull, lift, talk, and hear with or without reasonable accommodation.

Schedule:

- Must be flexible to work assigned schedule between 6a.m. and 5p.m., Monday through Saturday, Schedule may include varied hours, evenings, weekends, and holidays. Average hours per week is 20 hours.

Positions Available:

- One Part-time Bike Mechanic position: average hours per week is 20 hours.
- One Part-time Bike Mechanic position: average hours per week is 20 hours.

How to Apply

- Please send cover letter and resume to: finance@redeemercenter.org Deadline date to apply is **June 1, 2021.**